# TRI-LINK COMPANY

Results validity is from **September 2025** onwards.

## A. BASIC FEATURES

| # | Items | Minimum Requirements (I) | | Score | Additional Requirements 1 (II) | Score | Additional Requirements 2 (III) | Score |
|---|---|---|---|---|---|---|---|---|
| 1 | Trip History Data | Min. stored month | 3 months | ✓ | >3 months to 1 year | – | More than 1 year | ✓ |
| 2 | Real-time Tracking | Yes | Available | ✓ | | | | |
| 3 | Map | Source | Closed source | ✓ | Open source | – | Open source with latest update | – |
| 4 | Geofence | Yes | Radius geofence | ✓ | Polygon geofence | ✓ | | |
| 5 | Geofence Alert | Yes | System alert | ✓ | Notification (SMS, WhatsApp, Call, etc.) | – | Push Notification | ✓ |
| 6 | Vehicle Status | Yes | Parked, Driving, Idling | ✓ | | | | |
| 7 | Engine ON / OFF Detection | Yes | System alert | ✓ | Report available | ✓ | | |
| 8 | Overspeed Detection | Yes | Available | ✓ | Report available | – | Configurable | ✓ |
| 9 | Overspeed Alert | Yes | System alert | ✓ | Notification (SMS, WhatsApp, Call, etc.) | – | Push Notification | ✓ |
| 10 | Built-in / Offline Memory | Min. mins | Last 15 mins | ✓ | >15 to 60 mins | – | > 60 mins | ✓ |
| 11 | Backup Battery | Min. hours | 1 hour | ✓ | >1 to 24 hours | – | > 24 hours | ✓ |
| 12 | Sim Card Network | Yes | 2G | ✓ | 4G fall back 2G | ✓ | Roaming | ✓ |

For any related inquiry, kindly email to:
✉ **cvu@miros.gov.my**

## A. BASIC FEATURES (cont'd.)

| # | Items | Minimum Requirements (I) | | Score | Additional Requirements 1 (II) | Score | Additional Requirements 2 (III) | Score |
|---|---|---|---|---|---|---|---|---|
| 13 | Device Connectivity Support | Yes | 4G | ✓ | | | | |
| 14 | Device Multilingual Support | Yes | English | ✓ | Other language | ✓ | | |
| 15 | User Manual | Yes | English | ✓ | Other language | ✓ | | |
| 16 | Warranty Period | Yes | Min. 12 months/ based on subscription | ✓ | > 12 months | ✓ | | |
| 17 | Customer Service | Min. operation hours | Mon – Sun: 0900 – 1900 (Local) | ✓ | 24 hours, 7 days per week | – | Physical Control Centre Available | – |
| 18 | OS Compatibility | Yes | Web | ✓ | Apps | – | Mobile View | ✓ |
| 19 | Trip Report | Yes | Coordinates, Local time zone, Speed | ✓ | Driving duration, rest duration | ✓ | | |
| 20 | Data Transmission Interval | Yes | 1 minute | ✓ | 30 second to <1 minute | – | < 30 seconds | ✓ |
| 21 | Harsh Acceleration | Yes | Available | ✓ | Report available | – | Configurable | ✓ |
| 22 | Harsh Acceleration Alert | Yes | System alert | ✓ | Notification (SMS, WhatsApp, Call, etc.) | – | Push Notification | ✓ |
| 23 | Harsh Braking/Crash Detection | Yes | Available | ✓ | Report available | – | Configurable | ✓ |
| 24 | Harsh Braking/Crash Detection Alert | Yes | System alert | ✓ | Notification (SMS, WhatsApp, Call, etc.) | – | Push Notification | ✓ |

## B. ADDITIONAL FEATURES

| # | Items | Minimum Requirements (I) | | Score | Additional Requirements 1 (II) | Score | Additional Requirements 2 (III) | Score |
|---|---|---|---|---|---|---|---|---|
| 1 | Tow Detection | Yes | Available | ✓ | | | | |
| 2 | Panic/ Emergency Button | Yes | Available | ✓ | SMS / WhatsApp | ✓ | | |
| 3 | Apps Multifactor Authentication/ Security | Yes | OTP, Security PIN | – | | | | |
| 4 | SOP on Technical Problem | Yes | Solved in 3 business days | – | | | | |
| 5 | Device Service Records | Yes | Installation, Renewal, Diagnosis, & Warranty Records | ✓ | | | | |
| 6 | Driver Identification | Yes | Tracking device comes with driver ID | – | Report (according to driver) | – | | |
| 7 | Certification | Yes | SIRIM & CE | ✓ | | | | |
| 8 | Immobilizer | Yes | Available | ✓ | | | | |
| 9 | Tampered Alert | Yes | System alert | ✓ | Notification (SMS, WhatsApp, Call, etc.) | – | Push Notification | ✓ |

**Note:**

| | |
|---|---|
| ✓ | Yes |
| – | No |
| | No requirement |

| | |
|---|---|
| Company | : **TRI-LINK COMPANY** |
| Report validity | : **September 2025 – August 2028** |
| Device name | : **VL802** |
| Package | : **TLC Pro** |

| | |
|---|---|
| **2025** | ★★★★ |

## C. SCORE DISTRIBUTION

| A. BASIC FEATURES | | B. ADDITIONAL FEATURES | | TOTAL SCORE |
|---|---|---|---|---|
| 3.394 | + | 1.013 | = | **4.41** |

## D. MARKING EVALUATION

| Final Points | Star Rating |
|---|---|
| 4.50 – 5.00 | ★★★★★ |
| 3.75 – 4.49 | ★★★★ |
| 3.00 – 3.74 | ★★★ |
| 2.00 – 2.99 | ★★ |
| 1.25 – 1.99 | ★ |

**PRODUCT OVERVIEW**

**Tri-Link Company VL802, TLC Pro**

The VL802 GPS tracker, paired with the TrackSolidPro platform, offers a compact and reliable solution for real-time visibility, fleet efficiency, and asset management. It ensures precise positioning, fast event reporting, and scalable insights for fleets of any size. With features like live location updates, geofencing, speed alerts, tamper detection, and encrypted data transmission, it provides a secure and dependable system for monitoring and managing vehicles or assets effectively.

TrackSolidPro's dashboard delivers an intuitive interface with configurable views to suit drivers, operations teams, or executives. Users can access multiple map types with traffic overlays, vehicle clustering, and real-time health indicators for easy monitoring. Automated reporting, historical playback, route analytics, and performance reviews enable businesses to optimize utilization, enhance decision-making, and maintain operational control.

The system also supports multi-platform access across iOS, Android, and web, ensuring flexibility on the go. Through APIs, webhooks, and customizable triggers, it integrates seamlessly with existing workflows. Backed by a comprehensive help center, multichannel support, and ongoing firmware upgrades, the VL802 with TrackSolidPro combines advanced tracking, smart dashboards, and strong customer support to keep operations efficient, scalable, and secure.