NAVIPULSE SDN. BHD.

Results validity is from **Dec 2025** onwards.

A. BASIC FEATURES

#	Items	Minimum Requirements (I)		Score	Additional Requirements 1 (II)	Score	Additional Requirements 2 (III)	Score
1	Trip History Data	Min. stored month	3 months	✓	>3 months to 1 year	✓	More than 1 year	–
2	Real-time Tracking	Yes	Available	✓				
3	Map	Source	Closed source	✓	Open source	–	Open source with latest update	✓
4	Geofence	Yes	Radius geofence	✓	Polygon geofence	✓		
5	Geofence Alert	Yes	System alert	✓	Notification (SMS, WhatsApp, Call, etc.)	–	Push Notification	✓
6	Vehicle Status	Yes	Parked, Driving, Idling	✓				
7	Engine ON / OFF Detection	Yes	System alert	✓	Report available	✓		
8	Overspeed Detection	Yes	Available	✓	Report available	–	Configurable	✓
9	Overspeed Alert	Yes	System alert	✓	Notification (SMS, WhatsApp, Call, etc.)	–	Push Notification	✓
10	Built-in / Offline Memory	Min. mins	Last 15 mins	✓	>15 to 60 mins	–	> 60 mins	✓
11	Backup Battery	Min. hours	1 hour	✓	>1 to 24 hours	–	> 24 hours	✓
12	Sim Card Network	Yes	2G	✓	4G fall back 2G	–	Roaming	–

For any related inquiry, kindly email to:
✉ **cvu@miros.gov.my**

A. BASIC FEATURES (cont'd.)

#	Items	Minimum Requirements (I)		Score	Additional Requirements 1 (II)	Score	Additional Requirements 2 (III)	Score
13	Device Connectivity Support	Yes	4G	–				
14	Device Multilingual Support	Yes	English	✓	Other language	✓		
15	User Manual	Yes	English	✓	Other language	–		
16	Warranty Period	Yes	Min. 12 months/ based on subscription	✓	> 12 months	✓		
17	Customer Service	Min. operation hours	Mon – Sun: 0900 – 1900 (Local)	✓	24 hours, 7 days per week	–	Physical Control Centre Available	–
18	OS Compatibility	Yes	Web	✓	Apps	–	Mobile View	✓
19	Trip Report	Yes	Coordinates, Local time zone, Speed	✓	Driving duration, rest duration	✓		
20	Data Transmission Interval	Yes	1 minute	✓	30 second to <1 minute	–	< 30 seconds	✓
21	Harsh Acceleration	Yes	Available	✓	Report available	–	Configurable	✓
22	Harsh Acceleration Alert	Yes	System alert	✓	Notification (SMS, WhatsApp, Call, etc.)	–	Push Notification	✓
23	Harsh Braking/Crash Detection	Yes	Available	✓	Report available	–	Configurable	✓
24	Harsh Braking/Crash Detection Alert	Yes	System alert	✓	Notification (SMS, WhatsApp, Call, etc.)	–	Push Notification	✓

B. ADDITIONAL FEATURES

#	Items	Minimum Requirements (I)		Score	Additional Requirements 1 (II)	Score	Additional Requirements 2 (III)	Score
1	Tow Detection	Yes	Available	✓				
2	Panic/ Emergency Button	Yes	Available	–	SMS / WhatsApp	–		
3	Apps Multifactor Authentication/ Security	Yes	OTP, Security PIN	–				
4	SOP on Technical Problem	Yes	Solved in 3 business days	✓				
5	Device Service Records	Yes	Installation, Renewal, Diagnosis, & Warranty Records	✓				
6	Driver Identification	Yes	Tracking device comes with driver ID	✓	Report (according to driver)	✓		
7	Certification	Yes	SIRIM & CE	✓				
8	Immobilizer	Yes	Available	✓				
9	Tampered Alert	Yes	System alert	✓	Notification (SMS, WhatsApp, Call, etc.)	–	Push Notification	✓

Note:

✓	Yes
–	No
	No requirement

Company	: **NAVIPULSE SDN. BHD.**
Report validity	: **Dec 2025 – Nov 2027**
Device name	: **Teltonika FMB920**
Package	: **Basic Package**

2025	★★★★★

C. SCORE DISTRIBUTION

A. BASIC FEATURES		B. ADDITIONAL FEATURES		TOTAL SCORE
3.235	+	1.163	=	4.40

D. MARKING EVALUATION

Final Points	Star Rating
4.50 – 5.00	★★★★★
3.75 – 4.49	★★★★
3.00 – 3.74	★★★
2.00 – 2.99	★★
1.25 – 1.99	★

For any related inquiry, kindly email to:
✉ **cvu@miros.gov.my**

PRODUCT OVERVIEW

Navipulse Teltonika FMB920, Basic Package

The Basic Package is a cost-effective fleet management solution designed to address the essential operational needs of small fleet owners. It delivers reliable visibility and control without unnecessary complexity, making it ideal for organisations seeking a practical and efficient tracking solution.

This package is powered by the proven and best-selling Teltonika FMB920, paired with a robust, global, device-agnostic Fleet Management Platform developed in Lithuania. Together, they provide the core functionalities required for day-to-day logistics operations, including real-time vehicle tracking, comprehensive reports and analytics, driver behaviour notifications, and access to up to 365 days of historical tracking data.

The Basic Package is fully inclusive, covering onsite installation, phone and onsite technical support, and a lifetime device warranty. This ensures predictable costs and peace of mind, eliminating concerns over escalating long-term service charges. The solution is offered with a minimum contract period of two years, with flexibility for customers to transition to a reduced support plan should the system demonstrate stable performance, and full support is no longer required.